(c) and (d) Yes, Sir. The VSNL employees have held some demonstrations in support of there demands which *inter-alia* include job security and protection of service conditions, protection of existing wages, allowances and perks, continuation of pension, family pension and medical facilities to the retired and retiring employees, allotment on shares at par with no lock-in period, compensation to the Overseas Communication Services (OCS) employees with less than ten years at the time of absorption in VSNL before the transfer of management of VSNL takes place, waiver of the Income Tax charge on the inpounded retirement benefits of those absorbed in VSNL as the amount was impounded by the Government for seven years at the interest rate applicable to the General Provident Fund, retention of the existing full time Directors of VSNL and continuation of the constitutional guarantee applicable to the employees even after privatization.

(e) Government have held discussions, at various levels, which the representatives of the employees of VSNL. The genuine concerns connected with disinvestment would, as far as possible, be taken care of through the provisions of the Shareholders' Agreement.

Internal Audit of MTNL

†3106. SHRI MUNAVVAR HASAN: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that the internal auditing of the income and expenditure of the corporate office of the Mahanagar Telephone Nigam Limited is not carried out;

(b) if so, the details thereof and if not the reasons therefor; and

(c) the steps Government are taking for carrying out internal auditing?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR): (a) No, Sir. Internal audit of Cash and Accounts Sections of Corporate Office of

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†Original notice of the question was received in Hindi.

Mahanagar Telephone Nigam Limited (MTNL) which deals with Income and Expenditure is done regularly.

(b) and (c) Do not arise in view of (a) above.

Shifting of Telephones to Dwaraka, New Delhi

3107. MISS FRIDA TOPNO: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that inordinate delay is taking place in transferring telephone connections to Dwaraka, DDA Flats Pocket-2, Sector-12 from Paschim Vihar and rest of Delhi;

(b) if so, the reasons therefor;

(c) if not, the number of applications received during 1999-2000 and the action taken thereon along with the details of pending cases, if any; and

(d) the details of facilities available to subscribers of this sector?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR): (a) and (b) On account of non-availability of underground cable pairs, there has been some delay in shifting of telephones to Pocket-2, Sector-12, Dwaraka.

(c) A total of three applications were received during 1999-2000 for shifting of telephones in this locality and all the cases have been cleared.

(d) Following facilities are available to all the subscribers of MTNL, Delhi (including this sector):—

1. Phone plus facilities viz. Call waiting, call transfer, abbreviated dialing, hotline, call wake-up.
2. Voice Mail Service.
3. Billing made easy by:
   - ▶ Payment through Credit cards.
   - ▶ Payment through Internet.
   - ▶ Payment by Electronic Clearing Scheme (ECS).
   - ▶ Payment through Voluntary Deposit Scheme (VDS).